

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 105495	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/01/2020
NAME OF PROVIDER OF SUPPLIER HILLCREST HEALTH CARE AND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP 4200 WASHINGTON ST HOLLYWOOD, FL 33021	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0925 Level of harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview and record review, it was determined the facility failed to maintain an effective pest control program to ensure the facility is free of pests in the food service area, and throughout the facility. The findings included: A) In an observation conducted on 10/01/20 at 9:40 AM, a meal cart was noted uncovered and unattended in the hallway near the conference room. Further observation showed exposed trays and food items not covered. In an observation conducted on 10/01/20 at 10:19 AM, a meal cart was noted uncovered and unattended in the East Wing hallway near room [ROOM NUMBER]. Further observation showed exposed trays and food items not covered. In an interview conducted on 10/01/20 at 9:55 AM, with Resident #1 residing on the Center Wing, he reported that he observed a few ants, 1 roach and 1 dead lizard in his room. Record review of Resident #1 showed that he had a Brief Interview of Mental Status (BIMS) score of 15, which is cognitively intact. In an interview with Resident #2 residing on the Center Wing on 10/01/20 at 9:58 AM, he reported that every time he gets his meals, there are fruit flies all over his food. He further stated that there are lots of fruit flies all around the facility. Record review of Resident #2 showed that he had a BIMS score of 15, which is cognitively intact. In an interview conducted on 10/01/20 at 10:09 AM, Resident #3 residing on the East Wing stated that she has seen roaches and fruit flies in her room. Record review of Resident #3 showed that she had a BIMS score of 14, which is cognitively intact. In an interview conducted on 10/01/20 at 10:16 AM, Resident #4 residing on the Center Wing reported that she noticed 1 fruit fly in her room. Record review of Resident #4 showed that she had a BIMS score of 15, which is cognitively intact. In an observation conducted on 10/01/20 at 10:23 AM, 1 fruit fly was observed on the East Wing near rooms 207 and room [ROOM NUMBER]. Further observation showed another fruit fly near room [ROOM NUMBER]. In another observation conducted on 10/01/20 at 10:28 AM, 2 fruit flies were observed in the Nutritional Room on the West wing. In an interview conducted on 10/01/20 at 11:05 AM with the Assistant Maintenance Director, he reported that he was told of the fruit flies' issue by the Assistant Administrator in Training this Monday and he called the pest control company the next day which was 09/29/20. He further reported that they were supposed to come on Tuesday night, but they did not come. When asked if he attempted to call again this week, he said no. In an interview conducted on 10/01/20 at 11:23 AM, with the Assistant Administrator in Training she reported that she observed some fruit flies last week around Center Wing and that she reported it to maintenance. She further reported that they came the next day from the pest control company to take care of the issue. Review of the special service report conducted on 09/25/20 by the (name of Pest Control Company), showed that they were in the facility inspecting room [ROOM NUMBER] for a roach that was seen. Further review of the Pest Management Log showed that they visited the facility on 09/21/20 and 09/25/20. The documentation did not show the areas that were serviced, or the type of pest that was found. In an observation conducted on 10/01/20 at 12:57 PM, a meal cart was noted uncovered and unattended in the East Wing hallway near room [ROOM NUMBER]. Further observation showed exposed trays and food items not covered. In a brief kitchen tour conducted on 10/01/20 at 1:04 PM, a production food table was observed near double sinks. One sink was observed with raw meat been thawed with running water. Staff A, Kitchen Aid was observed preparing pureed bread on the food production table. Closer look showed fruit flies (live) that were too many to count behind the production table on the wall. (Photographic evidence obtained.) In this observation Staff A reported the pest control company was here 3 weeks ago to spray the area. In an interview conducted on 10/01/20 at 1:09 PM with the Food Service Director, he reported that the pest control representative was in the kitchen to treat the fruit flies. He was told that the tiles are too close to the sink, and the water from the sink gets trapped in the tiles. According to him, the grout in the tiles need to be replaced to solve the problem. The Food Service Director acknowledged all findings. In an observation conducted on 10/01/20 at 1:50 PM, fruit flies were observed in the conference room.</p> <p>B) On 10/01/20 at approximately 9:32 AM, observation was made in the conference room of a small black insect crawling on the conference room table (photographic evidence obtained) and a black insect was observed to be flying around the room. On 10/01/20 at 11:15 AM, an in-room interview was conducted with Resident #5 and Resident #6 residing on the Center Wing. During the interview, black flying insects were observed to be flitting around the room. Resident #6 was noted to have an open package of cookies sitting on her overbed table. On 10/01/20 at 11:50 AM, an observation was conducted of the laundry room located across the hall from the kitchen. Entry through the door from the hallway leads into the clean laundry folding area. Upon entering, a black flying insect was observed to fly by. On 10/01/20 at 2:15 PM, an interview was conducted with Resident #7 residing on the West Wing. Resident #7 was noted to have finished a glass of juice and the red liquid residual was observed in the bottom of the glass. A black flying insect was observed to be flitting around the glass. On 10/01/20 at 2:25 PM, an in-room interview was conducted with Resident #8 and Resident #9 residing on the East Wing. Resident #8 was observed to have an opened sleeve of cookies on her night stand. 2 black flying insects were observed flitting around the opened cookies. In an interview conducted with Resident #9, Resident #8's roommate, about the black flying insects, she stated they have been around for a couple of weeks now and further stated it gets worse at night time and sometimes they land on her. An inquiry was made if she has told anyone about the flying insects to which she stated she has told the nurse but does not think the nurse told anyone else, as the bugs are still around.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.